



**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

D.T.C. 21-3

March 23, 2021

Petition of State 911 Department for Approval of Fiscal Year 2021 Expenditures, Fiscal Year 2022 Development Grant Amount and Fiscal Year 2022 Regional PSAP Three to Nine Communities Category Percentage.

**FIRST SET OF INFORMATION REQUESTS
OF THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE
TO THE STATE 911 DEPARTMENT**

Pursuant to 207 C.M.R. § 1.06(6)(c), the Department of Telecommunications and Cable ("Department") submits to the State 911 Department ("911 Department") the following information requests:

Instructions

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer.
2. These requests shall be deemed continuing so as to require supplemental responses if the 911 Department or its witness(es) receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
3. The term "provide complete and detailed documentation" means: Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting work-papers. Provide live Excel spreadsheets.
4. The term "document" is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, e-mails, SMS text messages, blog postings, RSS feeds, web pages, social media postings such as Facebook and Twitter, and/or other data compilations from which information can be

obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

5. The term “Development Grant” refers to the Regional and Regional Secondary PSAP and RECC Development Grant outlined in G.L. c. 6A, § 18B(i)(5).
6. The term “E911” means Enhanced 911.
7. The term “FY” means fiscal year.
8. The term “Incentive Grant” refers to the Regional PSAP and RECC Incentive Grant and its four mechanisms, the Regional PSAPs Serving Two Municipalities mechanism, the Regional PSAPs Serving Three to Nine Municipalities mechanism, the Regional PSAPs serving Ten or More Municipalities mechanism, and the RECCs mechanism, outlined in G.L. c. 6A, § 18B(i)(4).
9. The term “NG 911” means Next Generation 911.
10. The term “Petition” means the petition filed by the 911 Department to initiate this proceeding, as filed on February 25, 2021.
11. The term “PSAP” means a “public safety answering point” as that term is defined by G.L. c. 6A, § 18A.
12. The term “RECC” means a “regional emergency communication center” as that term is defined by G.L. c. 6A, § 18A.
13. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
14. File responses with Shonda D. Green, Secretary of the Department, not later than the close of business on **April 2, 2021**.

Requests

- D.T.C. 1-1 Please provide a summary by provider type (wireline, wireless, VoIP, prepaid) of actual subscriber counts, surcharge revenue, and uncollectible revenue for FY 2020; and (2) Provide a calculation of the net surcharge revenue for FYs 2021-2025 showing the number of subscribers used in projections.
- D.T.C. 1-2 Please explain the rationale to expand and relocate the Wireless Center and provide complete and detailed documentation regarding the \$1,800,000 that will be spent on the project in FY 2021 and FY 2022.
- D.T.C. 1-3 Please provide the number of wireless call processed in FY 2021 to date by:

- a. Direct Wireless PSAPs
- b. The 911 Department's Framingham Wireless PSAP
- c. The State Police Northampton PSAP.

- D.T.C. 1-4 Please confirm that the 911 Department removed uncollectable revenue from the calculation of net revenue because the uncollectable revenue is estimated to be zero.
- D.T.C. 1-5 Please provide an updated Exhibit A showing final expenditures for FY 2021 to date.
- D.T.C. 1-6 Referring to the request in the Petition at page 1, note 1 that this Petition satisfy the obligation of the 911 Department to report on "the new developments affecting the enhanced 911 system," please provide to the extent not already provided in the 2020 CoMIRS Annual Report and consistent with the 20-1 Final Order, "a detailed list of current fiscal year CoMIRS expenditures separate from its general operational expenditures, and a detailed list of funding sources for the CoMIRS project including the total CoMIRS cost and the funding contribution from each source."
- D.T.C. 1-7 Please refer to Exhibit A to the Petition. The 911 Department reports a final Radio Infrastructure expenditure of \$4,602,811 out of a projected \$5,047,147 in FY 2020. The 911 Department further projects Radio Infrastructure expenditures of \$40,829,910 in FY 2021. For the Wireless Infrastructure Project, provide:
- a. Provide a detailed breakdown of previously projected and actual expenditures for FY 2020.
 - b. Provide a detailed breakdown of projected and actual expenditures to date for FY 2021.
- D.T.C. 1-8 Please refer to the Section "Programs" in Exhibit A, and provide complete and detailed documentation explaining why \$11,514 was spent on public education out of a projected \$125,000 for FY 2020.
- D.T.C. 1-9 Please refer to Exhibit A of the Petition. Please provide complete and detailed documentation explaining why the 911 Department spent \$19,251 on NG non-recurring expenditures out of a projected \$12,892,691 for FY 2020. As part of the response, please explain whether there were any expected FY 2020 costs that were deferred to a later period.
- D.T.C. 1-10 Please refer to Exhibit A of the Petition. The 911 Department reports a final expenditure of \$24,535,675 out of a projected \$27,831,867 in NG 911 Recurring expenditures for FY 2020. The 911 Department further projects NG 911 Recurring expenditures of \$29,050,137 for FY 2021. For NG 911 Recurring expenditures:

- a. Provide a detailed breakdown of previously projected and actual expenditures for FY 2020.
- b. Provide a detailed breakdown of projected and actual expenditures to date for FY 2021.
- c. Describe how NG 911 Recurring expenditures paid to Comtech are determined and paid out, and provide the schedule by which the 911 Department pays Comtech for NG 911 Recurring expenditures.
- d. State whether the 911 Department pays NG 911 Recurring expenses to any entity other than Comtech, and, if so, identify any such entity.

D.T.C. 1-11 Referring to the Map Data in section “Enhanced 911” on page 8 of the Petition:

- a. Provide a copy of the interdepartmental service agreement between the 911 Department and MassGIS.
- b. How many new streets are being added to or renamed in the database on an annual basis?

D.T.C. 1-12 Please clarify the purpose of the line item “Chargeback” under Map Data in Exhibit A to the Petition.

D.T.C. 1-13 Please explain the change in the EMD Grant name in FY 2020 mentioned on page 5 in the Petition, including whether this is a simple name change or structural changes have been made to the program.

D.T.C. 1-14 For the RECC Grant, please provide a detailed breakdown of previously projected and actual expenditures for FY 2020. Please also provide a detailed breakdown of projected and actual expenditures to date for FY 2021.

D.T.C. 1-15 Please refer to Exhibit A of the Petition. The 911 Department reports a final Development Grant Roll Over expenditure of \$13,749,435 out of a projected expenditure of \$24,605,721 for FY 2020. The 911 Department further projects a Development Grant Roll Over expenditure of \$10,879,581 for FY 2021. For the Development Grant Roll Over:

- a. Identify previously projected Roll Over expenditures and final disbursements by PSAP for FY 2020.
- b. Identify previously projected Roll Over expenditures and Roll Over funds disbursed to date by PSAP for FY 2021.

D.T.C. 1-16 Please refer to the Petition at Exhibit A under “Programs” and the line item “TRS” and explain the discrepancy in projected and actual expenses for FY 2020.

D.T.C. 1-17 For the wireless state police PSAP grant, the 911 Department reports a final expenditure \$1,616,297 out of a projected \$2,502,848 for FY 2020. The Department further projects expenditures of \$3,226,486 for FY 2021.

- a. Please provide a detailed breakdown of previously projected and actual expenditures for FY 2020.
- b. Please provide a detailed breakdown of previously projected and actual expenditures to date for FY 2021.

D.T.C. 1-18 For FY 2020, and to date for FY 2021, please provide grants paid out by PSAP for:

- a. EMD Grant;
- b. Support and Incentive Grant; and
- c. Training Grant

D.T.C. 1-19 Refer to the Petition at 14. The 911 Department reports receiving Development Grant requests totaling \$32,802,445 in FY 2021. For the FY 2021 Development Grant:

- a. Provide a detailed breakdown of grant requests by PSAP and purpose.
- b. Provide a detailed breakdown of grants already disbursed by PSAP and purpose.